

Self-Assessment Individual Exclusions for online filing – 2022 to 2023

Individual Exclusions

Where a personal return cannot be filed online for a reason listed below, provided that a paper return is delivered on or before 31 January following the end of the tax year to which the return relates, HMRC will accept that the taxpayer had a reasonable excuse for failing to file a paper return by the normal 31 October deadline. A reasonable excuse claim should accompany the paper return.

Any paper return submitted must conform to the normal rules for paper returns even if it is a computer-generated paper return e.g., it must hold a valid signature.

Where an HMRC recommended workaround causes an online return to be submitted with an entry that is not strictly correct, HMRC will not take action on that particular entry for that reason alone provided that the inaccuracy is in accordance with the workaround and purely to facilitate online filing.

Exclusions have been separated into two categories. The above points apply equally for both categories. Category 1 lists the System related Exclusions that have been in place for several tax years and will require significant system and CESA alterations to be removed. Category 2 lists the "live" Exclusions that are active during the relevant tax year but are reviewed by HMRC and a future fix is being considered.

Category 1 - System Related Exclusions: 12

Unique ID	Schedule	Page	Вох	Issue	Workaround	Mnemonic criteria for Software Developers	Status
1	All	All	All	Where it is considered necessary to file a return before the end of the tax year (e.g., before 6 April 2024 for a 2023/24 return).	For information	Early submission of Return information.	_
2	SA102MP, SA102ML A, SA102MS P, SA102WA M	All	All	It is not possible to submit a return containing any of these schedules online.	For information	N/A	_
3	Records dealt with under separate arrangeme nts	_	_	Customers whose records are dealt with under separate arrangements means their unique taxpayer reference will not be recognised by the authentication system. These customers will be advised that they will not be able to file online.	For information	_	_

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6	All	All	All	Return amendments can be submitted up to 12 months after the statutory filing date. Where a return has been issued late and legitimately filed after the 31st of January the customer should have a further 12-month period to submit an amendment. However, the system only allows online amendments to be submitted within 12 months of the online filing date of 31st January - amendments received before midnight on 31st January will be accepted.	Amendments made more than 12 months after the online filing date should be submitted on paper	Online Amendment window	_
15	Various	General	General	It is not possible to file online if the number of schedules exceeds the number allowed in the schema. E.g., SA102M = 50.	In these circumstances a paper return should be filed.		
36	SA105	UKP2	PRO42, FSE78, SPS22, FPS22	All of the amount in boxes FSE78, PS22, FPS22, and PRO42, will be restricted to the greater of £50,000 or 25% of the individual's adjusted total income. However, if part or all of the losses represent business premises renovation allowance BPRA from years to 2016-17 that has been carried forward then that amount should not be restricted. Because the BPRA boxes FSE54, SPS15, FPS15 and PRO33 have been removed from the Return it is not possible to indicate if any of the loss brought forward in FSE78, PS22, FPS22, and PRO42 relates to BPRA. It has now been confirmed that this Exclusion is not required as 1. a loss brought forward used against the year's profits is not subject to the limit, so if it contains BPRA the BPRA amount is not limited, and 2. a loss carried forward to be used against general income in 2018-19 cannot contain BPRA.	The Exclusion is not required but is retained for Software Developers who have already implemented the change into their products - in these circumstances a paper return can still be filed.	Property business losses are subject to the cap where they are set off against total income, but not to the extent that those losses brought forward represent BPRAs. BPRA ended on 5th April 17 but losses up to 2016-17 carried forward to later years affects 2017-18 onwards.	
46	SA103L SA103S SA103F SA104S SA104F SA110	TC1	CAL4.1 pseudo- Class 2 box pseudo- Class 1 box	The Reg100 Class 4 calculation uses Class 2 max amount of 53 x £3.15 (£166.95), and where they are a Share Fisherman the amount should be 53 x £3.80 (£201.40). As a result, the Class 4 amount may be less than it should be by £34.45. A very small number of customers are expected to be affected by this.	In these circumstances a paper return should be filed.	Share Fishermen with Class 1 NIC able earnings that reduce amount of Class 2/Class 4 due. The Reg100 Class 4 calculation uses 'ordinary' Class 2 max rather than the share fisherman amount. The Class 4 amount may be less than it should be.	

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	Residency: SA109 disregarde d income not in calculation SA100	Residenc y RR1 disregard ed income not in calculatio n TR3	Residenc y NRD1 disregard ed income not in calculatio n INC17	on all their UK income but can make a claim under s811 ITA 2007 to limit the amount of UK tax they pay on certain (disregarded) income if it's more beneficial for them.	In these circumstances a paper return should be filed together with your s811 calculation (working sheet in HS300)	Non-UK residents completing Return box INC17 which contains an element of 'disregarded income' will not have that income identified in the calculation as disregarded income and it is being taxed. For a non-UK resident (NRD1=Y) the s811 calculation is applied (limit on liability to income tax of non-UK residents) but the type of income disregarded by virtue of s825 and s826 ITA 2007 is entered in box 17 'Other taxable income, box 17 includes different types of income, not just those included in s825 and s826 and it is not included in stage 91. As a result the calculation may identify the incorrect lower amount for s811 non-UK resident calculation. This is identifiable where NRD1 = 'Y' and INC17 > 0 and INC21 NOT NULL and notes state that INC17 includes an element of disregarded income	

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62	Trust income SA107	T2	TRU18	Where dividends are received in an estate before 6 April 2016, but the income is not paid over to the beneficiary until after that date, they will receive a non- payable tax credit of 10%. A customer will not receive a tax credit at the full 10% if they want the SA tax calculation to set that tax credit against other income. This Exclusion has been reinstated and retained as we understand that the dividend for a Trust received before 6 April 2016 may be paid beyond 5 April 2022 The estimated number of customers affected is reducing each year and is estimated to be less than 100.	In these circumstances a paper return should be filed	The SA107 Trusts page Notes advise that "If any dividend income is received by the estate before 6 April 2016, but isn't paid until after 5 April 2022, a 10% tax credit against any tax is due on these dividends. The 10% tax credit is not repayable if you have no tax liability for the year. Make a note of the amount(s) of any dividend income that was received by the estate before 6 April 2016, but not paid to you until after 5 April 2022, in box 26, Any other information." If the tax credit can be set against tax due this is not being given in the calculation.	
100	SA101 SA108	Ai2	AOR2	Based on S1 TMA care and management the SA returns, and the calculator automatically allocate to the taxpayer their personal allowance. However, a taxpayer may wish to disclaim their Personal Allowance. For example, in order to claim income tax relief on EIS subscriptions so that they can claim Capital Gains Tax (CGT) relief. If the taxpayer doesn't want to claim their personal allowance a specific claim not to claim it must be made. HMRC is aware of 4 affected customer cases.	In these circumstances a paper return should be filed. Please make a note on box19 of page TR7.	We are unable to advise of criteria for identifying customers who do not want to claim Personal Allowance because it is not claimed on the Return, and it is given automatically if it is due. It is expected that anyone who does not want to claim PA will contact HMRC. However, we have created this Exclusion so you can advise any customer that contacts you that they can file a paper Return and quote the Exclusion number 100.	

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135	SA104 SA105 SA106 SA107 SA109	FP2 FP3 UKP2 F3 F5 T2 RR2	FPS41.1 FPS41.2 FPS63.1 FPS63.2 PRO44 FOR13.1 FOR24.2 TRU25 TRU25 TRU25.1 NRD20	residential finance costs then the finance	In these circumstances a paper return should be filed.	This can be identified when: NRD20 includes savings and/or dividend income And PRO44 + PRO45 + FPS41.1 + FPS41.2 + FPS63.1 + FPS63.2 + FOR13.1 + FOR13.2 + FOR24.1 + FOR24.2 + TRU25 + TRU25.1 > 0 (zero) And d_24_15 < c24.17 d_24_15 = larger of 0 (zero) and (c24.11 minus (c24.12 + c24.13 + c24.14 + d_3_22_1 + d_3_22_2)) d_3_22_1 = any savings income included in NRD20 d_3_22_2 = any dividend income included in NRD20	

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124	SA104F	FP 4	FPS68	Where a loan or advance made by a company to a Partnership has been wholly or partly released or written off, the amount released or written off is treated as a net amount of income and entered at box 7.22 on the SA804. This is then entered at box 22A on the Full Partnership statement and subsequently transferred to box FPS68 on the SA104F. This feeds into to the SA calculation at box FPS70 (c3.1). Under s399 ITTOIA 2005 a non-UK resident customer having UK dividend income will be treated as having paid UK income tax at the ordinary dividend rate, and this is currently incorrectly being applied to amounts in FPS68 for loans written off. There being a tax credit given is determined by there, first being a distribution, and this does not happen in these cases. Therefore, a customer will currently receive a tax credit where non is due. An example would be a non-UK resident customer claiming personal allowances (NRD1 and NRD15 = Y), with Untaxed Interest (INC2) £1204, UK Dividends (INC4) £4382, Partnership profit (FPS76) £35,000, share of amount for loans written off (FPS70) £3000, Property profit (PRO40) £11,859. Here the resident s23 calculation is retained and from the Income Tax charged figure of £8442.81, £645.92 is deducted as 8.75% tax treated as paid on UK dividends (£4382) and partnership dividends (£3000). The 8.75% credit should only be given on the UK dividends however and so the correct credit would be £383.42. The number of customers affected by this issue is estimated to be no more than 2.	In these circumstances a paper return should be filed	We are unable to provide clear identification criteria for these cases as we cannot identify how much of dividends entered in FPS68 relate solely to loans written off. Any non-resident customers whose entries at FPS68 include amounts for loans written off may be affected and can file a paper return to receive a manual calculation.	A fix will be considered for 2023-24

Category 2 - "Live" Exclusions: 11

Unique ID	Schedule	Page	Box	Issue	Workaround	Mnemonic criteria for Software Developers	Status
4	SA103L	LU1	LUN2	Customers cannot enter a negative value for losses from Accrued Income Scheme and deeply discounted securities in box LUN2.	Customers who need to enter a negative amount in this box will not be able to file online and should contact Lloyds Underwriters Unit S1278, Newcastle Upon Tyne, NE98 1ZZ for advice.		_
18	SA110	TC2	CAL14	Where there is an entry in CAL14 but there is no entry in AOI14 or LUN28 or FSE71 or FSE72 or FPS11 or SPS11, the return will fail validation.	In these circumstances a paper return should be filed. The Return should have an entry in the Additional Information Box stating the CAL14 entry is a result of Settlor income or an FTCR adjustment for overlap relief.		
22	SA103F SA103S	SEF4 SES2	FSE79 FSE74 SSE34 SSE29	The validation rules on FSE79 & SSE34 are incorrect where terminal losses are entered as losses brought forward from earlier years set off against this year's profits in FSE74 & SSE29. It is estimated that less than 10 customers will be affected.	In these circumstances a paper return should be filed.		_
23	SA104F SA104S	FP2 SP2 SP1	FPS23 FPS17 SPS23 SPS17	The validation rules on FPS23 & SPS23 are incorrect where terminal losses are entered as losses brought forward from earlier years set off against this year's profits in FPS17 & SPS17. It is estimated that less than 10 customers will be affected.	In these circumstances a paper return should be filed.		_

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34	SA103F SA104S SA104F	SEF4 SP1 FP1	FSE72 SPS11 FPS11	Losses used against profit of the same trade are not capped. This includes losses where the profit is 'created' by an averaging claim. To the extent that the loss is used against other income, the capping rules will apply. Boxes FSE78 SPS22 & FPS22 'Loss from this tax year set off against other income for YYYY-YY' are correctly capped. There is no box to set the loss against the same trade. That is because Averaging Adjustment cases create a unique situation where there can be a loss and a profit for the same trade in the same year.	In these circumstances a paper return should be filed.	Averaging adjustment – only for farmers, market gardeners and creators of literary or artistic works where loss set against same trade in same year. Loss should not be capped.	

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38	SA101	Ai2	AOR6	Since 6 April 2013 the total amount of certain Income Tax reliefs that can be used to reduce the total taxable income has been limited to £50,000, or 25% of adjusted total income if higher. This restriction takes place at stage c4 within the SA calculator. Box AOR6 contains various types of losses and feeds into that stage as losses that need to be restricted to those limits. However, included within that box are pre-incorporation losses covered by s86 ITA 2007. This is an extension of relief against profits of the same trade and as such is specifically excluded from the cap and so entries in AOR for those losses will be incorrectly restricted. An example would be an rUK customer with untaxed interest £7,318 (INC2), UK dividends £12,840 (INC4), Employment income £95,186 (EMP1), Property profit £13,600 (PRO40), Finance costs £2,565 (PRO44) and a claim for s86 losses £64,250 (AOR6). Due to all losses claimed at AOR6 feeding into c4.40 (total relief amount subject to the £50,000 limit) the claim of £64,250 is incorrectly restricted to £50,000 and this results in a liability (after finance costs) of £16,819.10, rather than £11,119.10. Due to the impact on the calculation of adjusted net income there will also be an additional impact on the calculation of the Personal Allowance, Married Couple's Allowance, and the High-Income Child Benefit Charge. This can be seen in the above example where currently the adjusted net income amount is £66,374 rather than £64,694.	In these circumstances a paper return should be filed.	This can be identified when: The customer has losses not subject to the £50,000 limit in AOR6 And AOR6 > £50,000 And AOR6 > c4.42 And c9.43 > 0	Planned fix for 2023-24

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139	SA100	Various	Various	This can affect customers with chargeable gains in the higher rate who also have nonsavings, savings, or dividend income where their total income is greater than the extended basic rate band plus higher rate band less the Personal Savings Allowance (PSA) available to the gains. This is because the calculator is incorrectly including the PSA available to the gain when calculating the higher rate band available. An example would be a rUK customer with Untaxed Interest £2,769 (INC2) UK dividends £6,299 (INC4), other dividends £47,730 (INC5), Foreign dividends £39 (INC6), State pension £2,270 (INC8), personal pension payments £1,649 (REL1) and Gains on life insurance policies with tax treated paid £92,542 (AOI4), over 1 year (AOI5). The total income should fall within the basic and higher rate bands, but currently the calculator is including £461 of the PSA available to the gain when calculating the amount of the higher rate band available. This then results in £461 taxed at the additional rate of 45% and total liability of £28,296.49. All the income should fall within the basic and higher rate bands and so no income is chargeable at 45% and so the total liability should be £28,273.44. The number of customers estimated to be affected is small.	In these circumstances a paper return should be filed.	This can be identified when: AOI4 + AOI6 + FOR43 > 0 And c5.86 =< AHR_band (£150,000) + c4.59 And c6.56 > 0 (zero)	Planned fix for 2023-24

A11 SA107 F6 A018 FG A018 FOR43 A014 F6 A018 FOR43 A015 FOR43 A016 FOR43 A016 FOR43 A018 FOR43 FO	Unique ID	Schedule	Page	Box	Issue	Workaround	Mnemonic criteria for Software Developers	Status
makes the full £500 PSA available to the gains, so the TSR calculated is £17,229.55. The PSA available to the gain should be £413, resulting in TSR of £17,177.35.	ID .	SA101	Ai1	AOI4 AOI6 AOI8	Following on from the March 2020 legislative changes that brought in the recalculation of the Personal Allowance HMRC has now carried out a review of the Top Slicing Relief (TSR) calculation in relation to the recalculation of the Starting Rate for Savings (SSR) and the Personal Savings Allowance (PSA). Currently, whilst the calculator now allows for the SSR or the PSA to be recalculated in the TSR calculation, the recalculated PSA allocated to the gains will not always be the correct amount as it is not taking into account taxable savings. An example would be an rUK customer with Untaxed Interest £5,000 (INC2), UK Dividends £750 (INC4), State Pension £7,439 (INC8), Other pensions £5,218 (INC11) and Life Insurance Gains with tax treated as paid £165,000 (AOI4) over 3 years (AOI5). Currently the calculator is recalculating there is £4,913 SSR and £500 PSA available for the savings then gains. However, whilst the SSR is used by the savings, the PSA ignores the remaining £87 of savings and makes the full £500 PSA available to the gains, so the TSR calculated is £17,229.55. The PSA available to the gain should be	In these circumstances a paper return should be filed.	This can be identified when: AOI4 + AOI6 + AOI8 + FOR43 > 0 And c17.44 < c17.43 And d_17_38e < > c17.38e Where: d_17_38e = lower of (larger of 0 (zero) and (c17.38a minus c17.38c)) and (larger of 0 (zero) and (d_17_38_2gb minus d_17_38_2h)) d_17_38_2h = lower of (larger of 0 (zero) and (c17.38.2d minus c17.38.2f)) and d_17_38_2gb d_17_38_2gb = if d_17_38_2ga minus c17.38.1 > AHR_band (£150,000) + c17.11 d_17_38_2gb = PSA_AHR (£0) else if d_17_38_2ga minus c17.38.1 > BR_band (£37,500) + c17.11 d_17_38_2gb = PSA_HR (£500) else d_17_38_2gb = PSA_BR (£1,000) end if end if	Reinstated and updated due to incomplete fix for 2022/23 Planned fix for 23- 24

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141	SA100 SA109	TR5 RR1	CBC1 NRD1	Non-UK residents are taxed either under the normal rules following the steps at s23 ITA 2007, or under the rules that limit UK income tax liability at s811 ITA 2007 where the limit on the total liability of 'Amount A' (tax deducted from disregarded income) is added to 'Amount B' (tax which would otherwise be chargeable on non-disregarded income) and either the s23 or s811 result retained (whichever is the most beneficial). Some Non-UK residents with Child Benefit payments and income at such a level as to have a High-Income Child Benefit Charge (HICBC) at step 7 of the s23 calculation, will currently have that HICBC incorrectly retained at Amount B. This happens because HICBC calculation within the SA calculator uses the 'resident' adjusted net income amount for both the s23 (resident) and s811 (non-UK resident) calculation. An example would be a non-UK resident (NRD1=Y) with UK dividends £50,000 (INC4), Child Benefit £1,010 (CBC1), Employment Income £10,500 (EMP1), Allowable expenses £5,000 (EMP20), and profit from furnished holiday lettings £11,000 (PRO15). Under the s23 calculation there is a HICBC of £1,010 and this is also included within the Amount B figure of £4,310, resulting in an 'Income tax liability limited to' amount under s811 of £8685.00. The Amount B figure should only include the income tax that would otherwise be chargeable on the non-disregarded income and not the HICBC. Therefore, that amount would be £3,300, resulting in a s811 liability of £7675.00. The number of customers estimated to be affected is less than 30.	In these circumstances a paper return should be filed.	This can be identified when: NRD1 = Y And CBC1 > 0 (zero) And c28.14 > 0 (zero) And c28.14 <> d_28_14 And c12.1b minus (larger of 0 (zero) and (c28.14 minus d_28_14)) < c12.1a Where: d_28_14 = lower of c28.11 and d_28_13 d_28_13 = d_28_10 x c28.12 d_28_10 = d_28_9 x CBC_taper (1%) d_28_9 = larger of 0 (zero) and (d_28_7 minus c28.8) d_28_7 = larger of 0 (zero) and (c4.63 minus c91.27)	Planned fix for 2023-24

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144	SA100 SA101	TR3	INC20 AIL1	The SA calculator is incorrectly allowing earlier years losses in box AIL1 to be set against and reduce (the tax charged on benefits from pre-owned assets at INC20. An example would be a rUK resident customer with State Pension (INC8) £12,500, property income (PRO40) £10,000, Other gross taxable income (INC17) £25,100 Other income expenses (INC18) £3,286, Benefit from pre-owned assets (INC20) £16,500 and Earlier year losses (AIL1) £35,650. This example shows that the amount of earlier years losses is set against the pre-owned assets resulting in a total liability of £2,518.80. The correct tax calculation should include the amount of £16,500 for pre-owned assets, resulting in a total liability of £5,286.00. The number of customers estimated to be affected is less than 20.	In these circumstances a paper return should be filed	This can be identified where: INC20 > 0 (zero) And AIL1 > 0 (zero) And c1.55 > c1.53	Planned fix for 2023-24

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145	SA101		CBC1	The calculator was changed for the 2021/22 tax year so that notional taxes were positioned after step 7 of the s23 Income Tax Act (ITA) 2007 calculation of income tax liability and restricted to ensure that step 7 charges from s30 ITA 2007 (High Income Child Benefit Charge, Gift Aid, CJRS and SEISS payments, pension charges) were not reduced by any notional tax treated as paid. This is incorrect as step 7 charges can be reduced by notional taxes (gains from contracts of life insurance, Settlor Interested Settlements, and non-UK residents in receipt of UK dividend income) An example would be a rUK resident customer with Untaxed UK Interest (INC2) £685, UK Dividends (INC4) £1,899, State Pension (INC8) £7,124, Other Pensions (INC11) £8,639, Child Benefit (CBC1) £3,728, Life Insurance Gains (AOI4) £46,700, number of years 4 (AOI5), Venture Capital Trust Subscriptions (AOR1) £25,000. In this example the notional tax is £9,340, but this has been restricted to £2,478.60, so that it reduces the Income tax due after reductions to zero but leaves the High-Income Child Benefit Charge of £3,728.00 remaining. The correct tax calculation allows the total amount of notional tax £9,340, which is then set against both the income tax due and the High-Income Child Benefit Charge, resulting in total amount due of nil. Note there is no repayment due as Notional tax is not refundable. The number of customers estimated to be affected is less than 1000.	In these circumstances a paper return should be filed	This can be identified where: Where TRU2 + TRU19 + FOR43 + AOI4 > 0 (zero) And c10.20 < d_10_20 where: d_10_20 = c10.9 + c10.13 + c10.17	Planned fix for 2023/24

Changes

Document ID	Date	Unique ID	Notes	Changes
2022-23 v3.1	15 December 2023	ID140	Updated	Mnemonic criteria updated
2022-23 v3.1	15 December 2023	ID143	Removed	Amended & moved to Individual Specials
2022-23 v3.0	21 November 2023	ID140	Reinstated	Reinstated and updated due to incomplete fix during 2022-23
2022-23 v3.0	21 November 2023	ID144	Updated	Amendment to example
2022-23 v3.0	21 November 2023	ID145	New	
2022-23 v2.0	2 August 2023	ID144	New	_
2022-23 v2.0	2 August 2023	ID143	New	
2022-23 v1.0	21 April 2023	ID62	Updated	To make relevant to 2022-23 & update to the relevant dividend rate
2022-23 v0.1	28 February 2023	ID46	Updated	To make relevant to 2022-23
2022-23 v0.1	28 February 2023	ID62	_	Under review
2022-23 v0.1	28 February 2023	ID141	Updated	To make relevant to 2022-23
2022-23 v0.1	28 February 2023	ID139	Updated	To make relevant to 2022-23
2022-23 v0.1	28 February 2023	ID138	Updated	To make relevant to 2022-23 & amended to Fix planned for 23/24
2022-23 v0.1	28 February 2023	ID135	Updated	Amendment to example & moved to system related exclusions
2022-23 v0.1	28 February 2023	ID124	Updated	To make relevant to 2022-23 & moved to System Related Exclusions
2022-23 v0.1	28 February 2023	ID142	Removed	Fixed for 2022-23
2022-23 v0.1	28 February 2023	ID140	Removed	Fixed for 2022-23
2022-23 v0.1	28 February 2023	ID137	Removed	Fixed for 2022-23
2022-23 v0.1	28 February 2023	ID136	Removed	Fixed for 2022-23
2022-23 v0.1	28 February 2023	ID129	Removed	Fixed for 2022-23
2022-23 v0.1	28 February 2023	ID121	Removed	Fixed for 2022-23
2022-23 v0.1	28 February 2023	ID1	Updated	Year in issue updated

Document ID	Date	Unique ID	Notes	Changes
2022-23 v0.1	28 February 2023	<u> </u>	_	Document created from 2021-22 v4.1